



Mask the City FAQs

Wear a mask. Love your neighbor.
Protect yourself.

Why am I receiving this mask?

In addition to washing your hands frequently and maintaining social distance, the CDC currently recommends that everyone wear a mask while out in public. Mask the City is an effort to ensure everyone in Winston-Salem has access to a mask. Many local businesses, non-profits, churches and more have committed to ensuring everyone in our city has a mask.

When should I wear this mask?

Any time you are out in public, like at the grocery store, work, etc.

Why should I wear this particular mask?

These masks were designed in partnership with Wake Forest Baptist Health and Renfro Manufacturing to have some important features:

- Comfort around the head using ties that are soft and provide a good fit.
- An enlarged area for the nose and chin that creates a large "breathing pocket."

How do I care for my mask?

Machine or hand wash your mask with warm water and tumble dry medium (preferred) or hang to dry. Do not use fabric softener.

How long will this mask last?

The material in this mask has been tested to stand up to at least 25 washes. We will continue to test following additional washes and will update the data as it becomes available.

When should I wash my mask?

Wash your mask each day that you use it.

What if I already have a mask?

Having more than one washable mask is helpful. While different masks offer different degrees of protection, the quality can vary widely. Some reusable masks offer a high degree of protection, others don't. You will need to determine what is best for your circumstances.

Is the mask FDA approved?

No, it is not NIOSH or FDA approved at this time.

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How to Wear a Mask

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Putting on Your Mask

- Clean your hands thoroughly with soap and water or use hand sanitizer.
- Put on your mask:
 - Place mask against your face using the upper straps. Tie them. Then tie the lower straps.
 - Adjust the mask to eliminate gaps between the edges of the mask and your face. Check the areas circled to the right.
 - Adjust the mask to fit securely to your face and below your chin. You can also adjust your ties to various parts of the head to create a personalized fit.



Wearing Your Mask

- Your mask is designed to protect you and those around you from sharing germs. It cannot guarantee that you will not get sick.
- Your mask should be worn over your mouth and nose the entire time you are in public without being adjusted or removed. Try to avoid touching your face. Imagine your mask is covered in wet paint, each time you touch it, wet paint gets on your hands and spreads to everything you touch. So just don't touch it!

Removing Your Mask

- Clean your hands thoroughly with soap and water or use hand sanitizer.
- Remove Mask:
 - DO NOT touch the front of your mask. It could be contaminated.
 - Untie the bottom of the mask first and then untie the top and pull mask away from your face using the straps.
 - Place your mask directly into the washing machine, or store it securely in a plastic bag until you are able to wash it. This will reduce the chances of contaminating other surfaces.
- Clean your hands again thoroughly with soap and water or hand sanitizer.
- Do not reuse your mask until it has been washed.

*If you have to wear gloves, always place your mask on your face first and complete all adjustments before putting on your gloves. Remove gloves properly by never touching the outside of the gloves and wash hands before removing mask. Always wash your hands before and after you use gloves.

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